

20<sup>th</sup> October 2011

Dear James,

Having just returned from an excellent walking trip to the Brecon Beacons I wanted, on behalf of all the Grumps, to thank you and your staff for the a wonderful stay at Gliffaes. As you know this was an anniversary trip and will prove to be one of our most memorable.

The walks around the falls at Ysradfelle were great even though we had to contend with a little rain. The walk around Llanthony Priory, Offa's Dyke, Hatterall Hill and Cwmyoy ( in all about 10 miles ) was as good as it gets. It was a very sunny day with very good visability affording fantastic views along the Vale of Ewyas and across England's green and pleasant land to the East. So the walks could hardly have been better. Martyn Jones help in setting it up was invaluable. The archery was an inspired choice for Wednesday morning.

But the icing on the cake was Gliffaes. Your hotel is a very wonderful place and provided a perfect home in which to relax, rest weary legs, enjoy each other's company, eat drink and be merry. Your staff are a delight - friendly, attentive and very professional. Your dining room was perfect for a group of 13 making our evening dinners just what we always hope they will be, the service was commendable and the food and drink excellent. Please pass on our thanks to all of your staff for looking after us so well.

Your brochure says that Gliffaes is about friendliness and being made to feel welcome. In a day of hype it is good to see that at Gliffaes you get exactly what it says on the tin. Personally I have been able to enjoy some excellent hotels in this country and abroad so how I came to miss you before I don't know. But I am glad to have found you now, and I believe some of our members will also be making return visits.

You and Susie have created something very special at Gliffaes. Thanks again not only for a memorable stay but also for all your invaluable help in making many of the arrangements.

I know, James, you had hoped to see us before we left but, as I learnt from your staff, that you had become unwell whilst in Scotland. I know you are now back at Gliffaes and I hope that you are making a full and speedy recovery.

Very best wishes to you both,

John.